

Some of our upcoming courses:

- Risk-Based Approach to Managing Software Projects
- Improve Your Software Capability With Reviews
- Establish and Run an Enterprise Process Office

For more info on schedule and cost, please contact us at info@zenkara.com
Or By Phone:
0410 616125



If you're in Brisbane on 5 June 2009 you can catch us presenting at the ACS SPASM SIG IBM Centre, L5 348 Edward St, Brisbane:
Why processes degrade and 5 Steps to Help Your Business



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How to get a quick view of your company?

In the day to day running of a business it's easy to get caught up in the details of marketing, finding customers, getting product out the door and satisfying customers.

Every now and then it's useful to take 10 minutes to review the performance of the business as a whole and how everyone feels things are going.

We use these types of questions to get a quick view of issues, concerns, and where to focus our efforts:

- What are our company's strengths?
- What are immediate areas for improvement?
- How do we collaborate and communicate on projects and within the business
- What are our key challenges over the next 1-2 years
- What's the best thing about working here
- Current customer sentiment?
- What are customers concerned about?
- What keeps team members awake at night?
- What are our key deliverables over the next 1-2 months? How are we fairing for delivering them?

Some of these might seem obvious, but a quick review of them with your team over lunch at the end of the month will prove invaluable. Plus you get the added benefit of getting some consensus and important sharing of issues happening within your team. It's this sharing of the fundamentals within your team that will bring the benefits.

Try it – you might be pleasantly surprised with the results.



Building on Improvements

Zenkara delivers sustainable improvements in development capabilities by focusing on people. It's people who use the tools, apply the processes, use the systems and enact the structures.

It's always great to get the opportunity to visit client sites to see how they've applied what they've learnt on our courses and in mentoring sessions. Part of what we do is to enable companies to build their software capabilities, and then to continue improving based on what they've found on the journey.

We've learnt that even though we have CMMI Level 5 and ISO9001 compliant practices, people matter more than models.



James Kelly, CEO